

Essex Hog Roasts Ltd

Terms and Conditions

Read these Conditions

It is important that you the client reads our Conditions carefully.

1 Application of these conditions and contract formation

- 1.1 When you place an Order to purchase Services from us, you are making a binding offer to purchase those Services in accordance with these Conditions.

2 Time-based charges

- 3 Should an event run for more than half an hour over time due to deviation by the client from the previously agreed timings the client agrees to pay the additional staff costs incurred for any extra hours or part thereof. Additional staff charging rate will be at the rate of £15.00 per hour per member of staff.

The charges:

- 4 Include the price of the food, staff and services, discretionary mileage, as previously agreed at the rate applicable at the time of your Order.
- 5 Quotations provided more than 12 months before booking may be subject to additional charges for increased costs including, food, service and staffing.
- 6 The quotation is provided based on guest numbers and in the event that the guest numbers are reduced then Essex Hog Roasts Ltd reserve the right to increase the price per head.
- 7 Essex Hog Roasts Ltd reserve the right to make minor changes to the menu due to seasonal or other availability as appropriate.
- 8 In the event that Essex Hog Roasts Ltd are requested to assist with any staging, moving cakes or food or event memorabilia, Essex Hog Roasts Ltd take no responsibility for any accidents in relation to any damage or loss sustained.
- 9 Essex Hog Roasts Ltd reserve the right not to serve food that has not been provided by Essex Hog Roasts Ltd even if previously agreed and take no responsibility for any food that has been prepared outside of the contract.
- 10 All food that is not consumed within two hours at room temperature should be disposed of and any person subsequently consuming food or retaining food does so at their own risk. Essex Hog Roasts Ltd cannot accept responsibility for food consumed outside of this clause.
- 10.1 Our delivery of the Services might be affected by events beyond our reasonable control. In such circumstances, there might be a delay before we can recommence the Services, having made reasonable efforts to limit the effect of any of those events and having reasonably kept you advised of the circumstances, but we will attempt to recommence the Services as soon as those events have been resolved.
- 10.2 These are examples of events which can be outside our reasonable control: involvement in a traffic accident, a hold up on the road, a vehicle puncture or breakdown on the road, for any reasons if we are unable to unload the vehicle due to being blocked in, vehicle door jamming or not locking, lack of convenient parking on site, other of your suppliers on site delaying us from performing our services, lack of previously stipulated requirements such as catering tent, running water, lighting, electricity, sufficient table on which to prepare beforehand. Also, extreme weather conditions, snow, wind, flood, fire, acts of terrorism and war. These are purely examples and are not an exhaustive list.

11 Excluding liability

We do not exclude our liability for death or personal injury caused by our negligence or breach of our duties under the law, fraud or fraudulent misrepresentation.

12 Governing law, jurisdiction, complaints and codes

12.1 This Contract will be governed by the law of England and Wales.

12.2 Disputes can be submitted to the jurisdiction of the courts of England and Wales or where you live in Scotland or Northern Ireland.

13 Withdrawal and cancellation

13.1 A non refundable deposit of 20% or other sum agreed between Essex Hog Roasts Ltd and the client confirms the booking and the contract is made. Full payment of the balance is due one calendar month before the scheduled event unless agreed otherwise between the parties in writing.

13.2 In the event of non payment within the agreed time the continuation of the contract will be at the absolute discretion of Essex Hog Roasts Ltd.

13.3 In the event that the client cancels the agreement within 12 weeks before the scheduled event 50% of the remaining balance of the agreement remains due.

13.4 In the event the client cancels the agreement within one calendar month before the scheduled event 100% of the balance of the agreement remains due.

13.5 We, the undersigned, agree with the above Terms and Conditions. Please sign and print your names, with date.